

B CA PRA School Attendance Good Cause for Noncompliance

Participants are exempt from cooperation with PRA School Attendance policy when good cause is established for noncompliance. Complete the procedures outlined BEFORE taking any action to sanction.

Good cause allows the participant to request an exemption from cooperating with [School Attendance Requirements](#).

The local office makes the decision of good cause based on a review of the circumstances and information provided by the participant.

During the interview, inform the participant of the following:

- The participant has the right to claim good cause.
- Good cause exempts them from the PRA requirements for School Attendance.

Determine whether good cause for noncompliance can be established when either of the following occurs:

- The participant is unable or fails to comply and claims good cause.
- The participant is unable or fails to comply and the local office determines good cause may exist.

Complete the following to establish good cause:

- Review the [claim for good cause](#) to determine whether the participant meets any of the noncompliance good cause reasons.
- When the reason for the good cause claim is NOT included in the policy, elevate the issue to the Policy Support Team (PST). Complete the procedures outlined BEFORE taking any action to sanction.
- Request the participant provide [verification of the claim for good cause](#).
- When the participant FAILS or is UNABLE to respond to the request for good cause, or indicates a REFUSAL to comply, elevate the issue to the PST. Complete the procedures outlined BEFORE taking any action to sanction.