

.01 Review of Case History

[REVISION 29](#)
(04/01/14 - 05/31/14)

Complete a review of all case information, including the details of previous approvals, denials and closures, prior to and during an interview or customer contact. This includes, but is not limited to, the following:

- Prior applications in the [case file\(g\)](#)
- Previous [OSI](#) reports and the [AFTS](#) system for a prior or [potential fraud referral](#)
- CAP1, CAP2, CAP3, CADO or the CADO Extension Form (CEF), HOSU, NOHS,
- AFBH, FSBH, [STBH](#)(sta)
- AFIP requirements
- Screening Summary
- [CLIP](#) screen printouts
- HOSC
- [ININ](#)
- [CHSP](#)
- PRAP, [DISA](#)
- [EBPI](#) (EBT)

During the review of current and prior case information, identify and document any changes or discrepancies in the case file.

Use the appropriate [documentation forms](#) during the interview or [customer contact](#) to address and verify the changes or discrepancies with the PI or Representative.