

07 Client Inquiry (CLIP) - Overview

REVISION 08
(04/01/09 – 06/30/09)

AZTECS interfaces with [PMMIS\(g\)](#) when any of the following occur:

- The applicant is added to a pending or active MA case.
- The applicant's identifying information is changed on CLIM.
- The applicant is inquired on and saved for registration.
- The applicant is inquired on through CLIN.
- MA is added to an existing CA or NA case.
- The PSE enters MADA to authorize MA.

The inquiry results display for each applicant as follows:

- On CLIP and CADO when [registering an application](#)

NOTE CLIP displays before REAP.

- On CLIP, ONLY when completing an inquiry through CLIN
- On CADO, ONLY when any of the following occur:

Adding an applicant to a pending or active MA case. (See [Adding a Participant](#))

Adding MA to an existing CA or NA case. (See [Adding a Program](#))

Changing applicant information on CLIM.

NOTE When Title XIX eligibility exists with AHCCCS the Other Eligibility (OE) closure reason code displays in the DEN/CL REASON field on MADA.

The results may indicate any of the following for each applicant in the MA case:

- An applicant is currently eligible with AHCCCS and does not need an eligibility determination. AZTECS automatically denies the application for MA for these applicants nightly, and sends the [X461 notice](#). (See [CLIP- AZTECS Auto Denial](#))
- An applicant is currently active in AZTECS, and the MA application must be treated as a change. (See [CLIP- Treat as Change](#))
- An applicant is not currently eligible with AHCCCS and not active in AZTECS, and the application process must be continued. (See [CLIP- Continue to Process](#))

- The applicant is currently eligible with AHCCCS in a specific program or category requiring a Title XIX determination and the application process must be continued. (See [CLIP- Continue to Process](#))
- The applicant is currently eligible with AHCCCS in a program ending at the end of the current or following month, and the application process must be continued. (See [CLIP- Continue to Process](#))
- An inquiry is unable to be submitted, or PMMIS is unavailable, and the application process must be continued. (See [CLIP- Continue to Process](#))
- The applicant is potentially eligible for a referral to AHCCCS for an SSI MAO determination. AZTECS automatically denies the application for MA for these applicants nightly, and sends the X461. The application must be forwarded to Internal Operations. (See [CLIP- Refer for SSI MAO](#))
- The local office may need to resolve a discrepancy by contacting Research and Analysis (R&A) for assistance in resolving discrepancies between PMMIS and AZTECS. (See [CLIP- MA Discrepancy](#))

CLIP displays up to six applicants. When there are more applicants, Y displays in the MORE CLIENTS? (Y/N) field. Press ENTER to display additional CLIP screens.

Information displayed is NOT saved on CLIP. Instead, AZTECS saves the results on CADO. Do not print CLIP screens. The following edit message displays on CLIP as a reminder:

DO NOT PRINT THIS SCREEN DATA SAVED ON CADO

WARNING

AZTECS does not save the results to CADO when inquiring through CLIP.

The PAGES _OF _ field is used to page forward and back through the CLIP screens, when necessary.

Policy and procedures regarding CLIP are outlined as follows:

- [CLIP Registration Procedures](#)
- [CLIP EI Responsibilities](#)
- [CLIP Inquiry Results](#)