

## H **Benefit Agent Claim Inquiry (BAGI) - Overview**

BENEFIT AGENT CLAIM INQUIRY (BAGI) displays an indicator when the participant may be receiving out of state Unemployment Insurance (UI).

To inquire on BAGI, complete the following:

- [Sign on to AZTECS](#), and key BAGI on the [Sign On OK screen](#). Press ENTER.
- Key the participant's Social Security number (SSN) in the SSN field and press ENTER.
- Screen print when information is present.

BAGI does NOT display amounts or frequency of UI payments to the participant. For information regarding amounts and frequency, send the Authority to Release Information (FA-059) form, or call the other state's UI office when possible.

When a fee is required for out of state UI information, a PAAR payment may be issued. (See [PAAR](#))