

06 **AZTECS Problem Resolutions - Overview**

To access help for an AZTECS screen, complete any of the following:

- Press [F10](#) to access the [HELP Screen\(g\)](#). Read the on-line policy and procedures displayed on the HELP screen.
- Use the [F5 Hot Key](#) to access on-line help from AIMBIG, including Pop-up Code Table Windows and field descriptions.
- Ask a Supervisor for assistance.
- Call the [FAA Systems Help Desk](#).

Other problems are outlined as follows:

- [AZTECS Deauthorized Cases](#)
- [BUG screen](#)
- [ABEND Messages](#)
- [Forced Exit From AZTECS](#)
- FAA Systems Help Desk Inquiries