

What's Changed on 06/22/2026

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This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [What's Changed History](#) of the CNAP Manual.

The above list summarizes the information on this page. Each item listed above links to the corresponding section below.

Reminder: Food Distribution Program on Indian Reservations

The Tribal agency that administers the Food Distribution Program on Indian Reservation (FDPIR) can request **all** of the following from FAA:

- The budgetary unit's NA participation.
- The status of an NA intentional program violation, when appropriate.

The Tribal agency uses the Food Distribution/Nutrition Assistance Program Participation (FAA-0559A) form to request information. Once the Tribal agency completes the required areas, the form is emailed to the FAA Tribal Liaison at fdpirverification@azdes.gov for review. The FAA Tribal Liaison has five workdays to respond to the FAA-0559A form and return the form back to the Tribal agency.

For more information, see [FAA8.A01B](#) titled USDA Food Distribution Programs (Commodities).

Urgent Bulletin Reminder: Experian Verify Availability

An [Urgent Bulletin](#) was emailed on 06/16/2026 to inform staff that, effective immediately, Experian Verify is no longer available to use as an income verification source.

Experian Verify has been removed from the CNAP+ Manual.

General Information: AMPS Timeliness Calendar

The AZTECS Monthly Production Schedule (AMPS) Timeliness Calendars from June 2026 through December 2026 have changed. This is due to a change made to the Statewide Interview Line Interactive Voice Response (IVR) call management process.

For new NA applications, there is a priority window of dates for a participant to call and complete their interview. When a participant calls the Statewide Interview Line by 4:00 p.m. on a business day during their priority window, the participant's call is routed to the interview queue.

To assist staff when discussing the interview priority window for new NA applications, the *1st Day to Call* column has been added to the AMPS Timeliness Calendar. The *NA DENIAL* column has been renamed *Last Day to Call NA DENIAL*.

To make room for the new column, the *MA APPROVAL* column has been removed and has merged with CA in the *CASH/*MA Approval* column.

NOTE Though MA determinations are completed in HEAplus, the MA approval date has been included on the AMPS Timeliness Calendar at the request of staff.

General Information: Forms Update

Changes to Forms – 06/13/2026 through 06/19/2026

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period.

Newly created forms:

- No forms were revised during the specified period.

Revised Marketing Materials (Posters, Pamphlets, Flyers):

NOTE When a mandatory poster is listed below, offices must order the mandatory poster through the warehouse. Refer to FAA1.C03F titled Communicate with the Public for more information about posters.

- No revisions to marketing materials were made during the specified period.

New Marketing Materials (Posters, Pamphlets, Flyers):

NOTE When a new mandatory poster is listed below, offices must order the mandatory poster through the warehouse. Refer to FAA1.C03F titled Communicate with the Public for more information about posters.

- No new marketing materials were created during the specified period.

Forms and Marketing Materials Archived from the Document Center:

- Employees Receiving Family Assistance Benefits (FAA-1820A)