

What's Changed on 03/09/2026

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This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [What's Changed History](#) of the CNAP Manual.

The above list summarizes the information on this page. Each item listed above links to the corresponding section below.

Change: Mileage Standard for 2026

EFFECTIVE DATE: The CNAP Manual has been updated as of 03/09/2026.

The Internal Revenue Service (IRS) has changed the mileage standard for business and medical purposes.

Effective 01/01/2026, the current mileage standard amounts for transportation costs include **any** of the following:

- 72.5 cents per mile for business purposes
- 20.5 cents for medical purposes

Policy reference(s) revised due to this change:

FAA6.J04 – [Mileage Standard](#)

[Prior Policy](#)

Updated to align with new IRS guidelines. (Updated 03/09/2026)

Clarification: Good Cause for Noncooperation

The procedures for good cause noncooperation for the Division of Child Support Services (DCSS) have been updated.

When a participant claims good cause for noncooperation, FAA is responsible for **all** of the following:

- Requesting verification from the participant by sending the new Information Needed – Good Cause (A006) notice, allowing the participant 20 days to provide the verification.

- Keying **one** of the following pending status DCSS Cooperation Codes on APPD:
 - PD when verification of the good cause claim has been provided and is pending a decision.
 - PE when the good cause claim is pending for verification of the good cause reason.
- Only when the participant is unable to provide sufficient documentation or verification of the good cause claim, request assistance from the Office of Inspector General (OIG). Use the fraud reporting link on the DES homepage for the OIG referral.
- Informing DCSS when good cause is claimed by sending an email notification to DCSSPolicyQuestions@azdes.gov. The email must contain **all** of the following:
 - Case name and case number.
 - The good cause reason.
 - Whether the participant's good cause reason is approved or in a pending status.
 - All related documentation and verification.

When the verification of the good cause claim is provided, FAA completes **one** of the following within five workdays:

- Approves the good cause claim with supervisor approval and keys the Good Cause Reason Code on APPD.
- Denies the good cause claim and sends the Information Needed – CA/TPEP (A011) notice to the participant. The participant has ten calendar days to cooperate with DCSS.

For more information, see [FAA3.B05H](#) titled Good Cause for DCSS Noncooperation.

General Information: Daylight Saving Time Started

Daylight Saving Time (DST) began on 03/08/2026. Arizona, except for the Navajo Nation, does not observe DST. **All** of the following FAA offices are one hour ahead:

- 315C
- 324C
- 332C
- 365C

See [Daylight Saving Time Definition](#) for other locations that do not observe DST.

General Information: Forms Update

Changes to Forms – 2/28/2026 through 03/06/2026

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period.

Newly created forms:

- No forms were revised during the specified period.

Revised Marketing Materials (Posters, Pamphlets, Flyers):

NOTE When a mandatory poster is listed below, offices must order the mandatory poster through the warehouse. Refer to FAA1.C03F titled Communicate with the Public for more information about posters.

- No revisions to marketing materials were made during the specified period.

New Marketing Materials (Posters, Pamphlets, Flyers):

NOTE When a new mandatory poster is listed below, offices must order the mandatory poster through the warehouse. Refer to FAA1.C03F titled Communicate with the Public for more information about posters.

- No new marketing materials were created during the specified period.

Forms and Marketing Materials Archived from the Document Center:

- No forms were archived from the Document Center.