

What's Changed on 01/20/2026

[Reminder: Verified Upon Receipt Definition](#)

[General Information: Forms Update](#)

This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [What's Changed History](#) of the CNAP Manual.

The above list summarizes the information on this page. Each item listed above links to the corresponding section below.

Reminder: Verified Upon Receipt Definition

All of the following sources are considered verified upon receipt:

- Child support income issued through the Division of Child Support Services (DCSS).
- Deceased Participant Crossmatch Report provided by the Arizona Department of Health Services (ADHS) Office of Vital Records.
- Department of Child Safety (DCS) foster care placement through CHILDS system.
- Equifax/EMVI (a.k.a. The Work Number).
- Health-e-Arizona Plus (HEAplus) Social Security Online - State On-Line Query Internet (SOLQI) Response Data Summary.
- Immigration status information provided by Systematic Alien Verification for Entitlement (SAVE).
- Lottery winnings information provided by the Arizona Lottery Commission.
- Residency information available through Motor Vehicles Division (MVD).
- Social Security and SSI benefit information from the Beneficiary and Earnings Data Exchange (BENDEX) or State Data Exchange (SDX).
- State of Arizona employment income, retirement income, and disability income provided by Arizona State Retirement System (ASRS).
- TANF benefit information.
- Unemployment Insurance benefits information available through the Household System Check (HOSC) or Comprehensive Arizona Claims Tracking Unemployment Insurance System (CACTUS).

General Information: Forms Update

Changes to Forms – 01/10/2026 through 01/16/2026

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period.

Newly created forms:

- No forms were revised during the specified period.

Revised Marketing Materials (Posters, Pamphlets, Flyers):

NOTE When a mandatory poster is listed below, offices must order the mandatory poster through the warehouse. Refer to FAA1.C03F titled Communicate with the Public for more information about posters.

- No revisions to marketing materials were made during the specified period.

New Marketing Materials (Posters, Pamphlets, Flyers):

NOTE When a new mandatory poster is listed below, offices must order the mandatory poster through the warehouse. Refer to FAA1.C03F titled Communicate with the Public for more information about posters.

- No new marketing materials were created during the specified period.

Forms and Marketing Materials Archived from the Document Center:

- No forms were archived from the Document Center.