

What's Changed on 11/03/2025

[Reminder: CHSP Screen Availability for DCSS Verification](#)

[General Information: Daylight Saving Time Ended](#)

[General Information: Forms Update](#)

This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [What's Changed History](#) of the CNAP Manual.

The above list summarizes the information on this page. Each item listed above links to the corresponding section below.

Reminder: CHSP Screen Availability for DCSS Verification

An [Urgent Bulletin](#) was emailed on 10/30/2025 to inform staff that the Child Support Payment History (CHSP) screen in AZTECS will be reactivated on 11/03/2025.

The AZCARES System began transmitting support payment information to CHSP on 09/19/2025. FAA Systems monitored the data being transmitted to AZTECS to ensure that the income information was accurate.

On 11/03/2025, the full month of 10/2025 support payment information will be available on CHSP. When a participant states they are receiving support payments through the Division of Child Support Services (DCSS), the information from CHSP can be used as verification of the support income.

When staff require child or cash medical support for the months before 10/2025 to make an accurate determination on a case, request verification from the participant. Verification that can be used for support payment history includes, and is not limited to, **any** of the following:

- Bank statements when payments are received via direct deposit.
- Copies of money order receipts made out to the custodial parent.
- Receipts and pay histories from any state's child support centralized payment processing center.
- Transaction history for an electronic payment card.
- Written statement from the non-custodial parent, identified as the payer of child support, and residing outside the budgetary unit of the recipient.

The Policy Support Team (PST) is revising the CNAP Manual policy reference FAA4.H01B.17 titled Child or Cash Medical Support Income to include the use of CHSP for support income

verification. Once completed, staff will be notified through the weekly What's Changed webpage in the CNAP Manual.

General Information: Daylight Saving Time Ended

Daylight Saving Time ended on 11/02/2025. All FAA offices are now in the same time zone.

See [FAA6.QR01D](#) titled Daylight Saving Time (DST) for more information.

General Information: Forms Update

Changes to Forms – 10/25/2025 through 10/31/2025

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period.

Newly created forms:

- No forms were created during the specified period.

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period.

New Marketing Materials (Posters, Pamphlets, Flyers):

- No new marketing materials were created during the specified period.

Forms and Marketing Materials Archived from the Document Center:

- No forms were archived from the Document Center.