

## What's Changed on 08/18/2025

[Reminder: CA Jobs Program Preliminary Orientation \(JPPO\)](#)

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This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [What's Changed History](#) of the CNAP Manual.

The above list summarizes the information on this page. Each item listed above links to the corresponding section below.

### **Reminder: CA Jobs Program Preliminary Orientation (JPPO)**

The Policy Support Team (PST) received information from the Jobs Program that FAA is incorrectly referring CA participants to the Jobs Program for the Jobs Program Preliminary Orientation (JPPO) compliance.

All new CA participants who are CA Jobs mandatory referrals are required to complete the JPPO before CA approval.

FAA staff must complete the JPPO compliance with the participant during the initial interview using **one** of the following methods:

- Jobs Program Preliminary Orientation (JPPO) (FAA-1808A) Video
- Jobs Program Preliminary Orientation (JPPO) (FAA-1807A) Audio
- Jobs Program Preliminary Orientation (JPPO) (FAA-1806A) Script

The JPPO Compliance Video, Audio, and Script are located in the DES Document Center in English and Spanish and provide the participant with information about **all** of the following:

- The Jobs Program
- Jobs Participation Requirements
- Jobs Work and Training Activities
- Jobs Supportive Services

The JPPO requirement does not apply to **any** of the following:

- Two Parent Employment Program (TPEP)

- Hopi Family assistance Program (HFAP)
- Salt River Pima-Maricopa Indian Community (SRPMIC) Life Enhancement and Resource Network (LEARN)

NOTE The tribal TANF Programs have their own preapproval compliance requirement.

- Grant Diversion participants
- Participants that meet a CA Jobs Exemption

For more information, FAA staff can review **all** of the following:

- FAA5.A03A titled CA Jobs Program Preliminary Orientation (JPPO)
- FAA5.A03A.01 titled JPPO FAA Procedures

### **Reminder: DCSS Noncooperation Good Cause**

FAA establishes good cause for noncooperation with the Division of Child Support Services (DCSS) based on review and recommendations by the Office of Inspector General (OIG).

NOTE The OIG was previously known as the Office of Special Investigation (OSI). The CNAP Manual is being updated to replace OSI with OIG.

During the interview, inform the participant of the right to claim good cause. See [FAA3.B05H](#) titled Good Cause for Noncooperation for more information and procedures.

DCSS staff do not establish DCSS noncooperation good cause for participants applying for CA.

### **General Information: Forms Update**

Changes to Forms – 08/09/2025 through 08/15/2025

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period.

Newly created forms:

- No forms were created during the specified period.

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period.

New Marketing Materials (Posters, Pamphlets, Flyers):

- No new marketing materials were created during the specified period.

## Forms and Marketing Materials Archived from the Document Center:

- No forms were archived from the Document Center.