

What's Changed on 07/28/2025

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This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [What's Changed History](#) of the CNAP Manual.

The above list summarizes the information on this page. Each item listed above links to the corresponding section below.

Change: New MAC ACTS Alert

EFFECTIVE DATE: For all Mid Approval Contacts received on or after 07/29/2025

On 06/02/2025, staff were notified on the What's Changed of a change regarding Mid Approval Contact (MAC) compliance with partial responses. The testing and the creation of the new ACTS Alert, MACC – MAC Received Needs Clarification, has been completed.

The new alert is generated for NA cases when the Centralized Document Services (CDS) processes a Mid Approval Contact Form (F027 or X027) Notice or the Nutrition Assistance (NA) Mid Approval Contact (FAA-1108A) Form that contains **all** of the following:

- A signature.
- At least one response or one handwritten response.

The alert generates an unclear indicator on INDA. The unclear information must be explored for possible changes.

Policy reference(s) revised due to this change:

FAA6.A04B.53 – MACC – MAC RECEIVED NEEDS
CLARIFICATION

No Archive

ACTS Alert added for partially completed paper Mid Approval Contact forms. (Effective as of 07/29/2025).

Reminder: Jobs Program Referrals

When processing a CA application, it is important for staff to review the Jobs Referral Code in the JOBS CODE field on the AZTECS' WORW screen.

Any household member with the OU Participation Code on SEPA must not have a Jobs Referral Code on WORW.

General Information: Forms Update

Changes to Forms – 07/19/2025 through 07/25/2025

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period.

Newly created forms:

- No forms were created during the specified period.

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period.

New Marketing Materials (Posters, Pamphlets, Flyers):

- No new marketing materials were created during the specified period.

Forms and Marketing Materials Archived from the Document Center:

- No forms were archived from the Document Center.