

What's Changed on 11/12/2024

What's Changed on 11/12/2024

[Clarification: Overpayment Referrals](#)

[Clarification: NAX Cases with an Overpayment Alert](#)

[Clarification: NA Recert Timely Denial Date](#)

[General Information: Forms Update](#)

This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [What's Changed History](#) of the CNAP Manual.

The above list summarizes the information on this page. Each item listed above links to the corresponding section below.

Clarification: Overpayment Referrals

FAA is not required to submit an overpayment referral for **any** of the following:

- Changes that result in the household receiving fewer benefits than entitled to or an under-issuance
- Medical Only overpayment cases
- An overpayment cause by a non-reportable change for Simplified Reporting unless the change is known to the agency
- Errors, including errors caused by case reads, that are under the current NA waiver amount

For more information, see [FAA6.E02A](#) titled FAA Office Overpayment Responsibilities – Discovery of a Potential Overpayment

Clarification: NAX Cases with an Overpayment Alert

When a participant qualifies for NA Expedited Services (NAX) and has an Overpayment (\$\$) alert on PRAP, the participant may still be eligible for NA expedited services with postponed verification.

See [FAA6.E02C](#) titled FAA Office Overpayment Responsibilities - Overpayment Verification for procedures on requesting verification.

Clarification: NA Recert Timely Denial Date

When an NA timely renewal application is not eligible, the application is denied by the close of business on the workday before the last workday of the renewal month. The date changes with each month. Review the AZTECS Monthly Production Schedule (AMPS) calendar for each month's timely recert denial date.

For more information, see the following policy references:

- [FAA6.S](#) titled The Renewal Process (Renewals)
- [FAA1.B05B.01](#) titled Timely or Untimely NA Renewal Time Frames
- [FAA8.B](#) titled AZTECS Monthly Production Schedule (AMPS)

General Information: Forms Update

Changes to Forms – 11/02/2024 through 11/08/2024

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No revisions to forms were made during the specified period

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period

Newly created forms:

- No forms were created during the specified period

New Marketing Materials (Posters, Pamphlets, Flyers):

- No new marketing materials were created during the specified period

Forms Archived from the Document Center

- No forms were archived from the Document Center