

What's Changed on 08/07/2023

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[Reminder: Grant Diversion \(GD\)](#)

[General Information: Retailers Added to Online EBT Purchasing](#)

[General Information: Posters Are On The Way](#)

[General Information: Forms Update](#)

This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [What's Changed History](#) of the CNAP Manual.

The above list summarizes the information on this page. Each item listed above links to the corresponding section below.

The information on this page must be discussed during the weekly [policy dissemination](#) in every office which determines eligibility, reviews eligibility, or answers questions regarding eligibility. ([Current week's FAA-1215A](#))

Reminder: Grant Diversion (GD)

This reminder is being issued to inform staff that participants who are eligible and who accept participation in the GD option are exempt from **all** of the following:

- Division of Child Support Services cooperation
- Jobs Program Preliminary Orientation (JPPO)
- The three-day Two Parent Employment Program (TPEP) Jobs participation
- Completing the Recent Employment and Training Background (FAA-0155A) form and the Determination of Primary Wage Earner (FAA-0155B) form
- Signing the Cash Programs Personal Responsibility Agreement (PRA) (FAA-1523A) form

For more information on the policy and procedures for Grant Diversion, see [FAA1.D02D](#) titled Grant Diversion.

General Information: Retailers Added to Online EBT Purchasing

Basha's Diné and Bee's Marketplace are now included in the list of retailers accepting EBT benefits for online purchases.

The Policy Support Team (PST) will no longer announce the addition of new online retailers accepting EBT but will continue to update the list of online retailers.

For a complete list of online retailers accepting EBT and more information, see [FAA5.K05](#) titled Online EBT Purchasing or visit SNAP Online Purchasing on the DES website at <https://des.az.gov/na>.

General Information: Posters Are On The Way

On 08/02/2023 the Policy Support Team (PST), mailed the following posters to FAA offices that have lobbies:

- Spread the Word (FAA-1055A) poster (English)
- Spread the Word (FAA-1055A-S) poster (Spanish)
- How Do I File a Complaint (FAA-1775A) posters (English/Spanish)

NOTE The FAA-1775A posters should be displayed in the office lobby or one in the office lobby and one in the employee area.

- Keep Your Benefits Safe (FAA-1840A) poster (English)
- Keep your Benefits Safe (FAA-1840A-S) poster (Spanish)

PST also mailed the How Do I File a Complaint (FAA-1775A) poster (English/Spanish) to all CCC and Hospital Sites.

NOTE These posters need to be displayed in visible locations.

When FAA Office Managers receive these posters, complete **all** of the following:

- Remove the older versions and replace them with the new versions.
- Return the enclosed receipt to PST via email at faapolicymgmt@azdes.gov.

Please contact PST via email at faapolicymgmt@azdes.gov when the posters are not received, or the receipt is missing, by 08/18/2023.

General Information: Forms Update

Changes to Forms – 07/29/2023 through 08/04/2023

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- Report of CA/NA Overpayment (FAA-0529A)

Newly created forms:

- No forms were created during the specified period

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- Spread the Word (FAA-1055A) poster (English)

- Spread the Word (FAA-1055A-S) poster (Spanish)
- Keep Your Benefits Safe (FAA-1840A) poster (English)
- Keep Your Benefits Safe (FAA-1840A-S) poster (Spanish)
- How Do I File a Complaint (FAA-1775A) poster (English/Spanish)

New Marketing Materials (Posters, Pamphlets, Flyers):

- No new marketing materials were created during the specified period

Forms Archived from the Document Center

- No forms were archived from the Document Center