

**What's Changed on 08/09/2021****What's Changed on 08/09/2021**

Change: The CNAP Reflects Name Changes and Restructuring of Many FAA Locations

Reminder: Budgeting Interest Income

General Information: Forms Update

This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [FAA6.R01](#) of the CNAP Manual.

The above list summarizes the information on this page. Within the CNAP Manual, each item listed above links to screens below. This page must be discussed during the weekly [policy dissemination](#) in every office which determines eligibility, reviews eligibility, or answers questions regarding eligibility. ([Current week's FAA-1215A](#))

***Change: The CNAP Reflects Name Changes and Restructuring of Many FAA Locations***

EFFECTIVE DATE: With all applications received on or after 08/09/2021

This change has been made to inform staff that the Cash and Nutrition Assistance Policy (CNAP) Manual reflects changes to several FAA locations.

Site Code 265C has been reallocated from the Hospital Region, to Southern 3 Region; it is now part of the Tucson Processing Center. The title of Southern 3 Region has changed to Customer Care Center (CCC) Chandler and Tucson. All of the Call Centers have changed their names to Customer Care Centers (CCC). The Maricopa Medical Center's name changed to Valleywise Health Medical Center. Banner Gateway Medical Center's name changed to Banner Heart Hospital.

HonorHealth Deer Valley and Mercy Gilbert Medical Center have been added to the CNAP Manual. Banner Desert Medical Center has been removed. Changes have been made to the Hub offices that manage FAA sites, including changes to 261C, 070C, 129C and the CCCs.

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Policy reference(s) revised due to this change:

**FAA6.M04K – Southern 3 Region**

Changed processing center to Customer Care Center, changed Mesa to Chandler.  
(Effective with all applications received on or after 08/09/2021)

**FAA6.M05B.01 – FAA Hospital Site 070C** **New Policy**

Added new facilities to and removed a facility from the hub. (Effective with all applications received on or after 08/09/2021)

**FAA6.M05B.06 – FAA Hospital Site 086C** **New Policy**

Add new facility. (Effective with all applications received on or after 08/09/2021)

**FAA6.M05B.13 – FAA Hospital MD 33MS** **New Policy**

Add new facility. (Effective with all applications received on or after 08/09/2021)

**Reminder: Budgeting Interest Income**

This is being issued as a reminder that interest payments earned from the use of the participant's money are countable as unearned income for the NA program.

Interest deposited directly to the participant's account and left on deposit or converted into additional securities is countable. All interest payments must be verified.

When interest is paid less often than monthly, prorate the interest over the period of time it is meant to cover. The following example has been added to the Cash and Nutrition Assistance Policy Manual.

Key NA interest payments on UNIC using the IR ND Unearned Income Code in the INC TYP field.

The following example has been added to FAA6.N24Y of the Cash and Nutrition Assistance Policy Manual.

**Budgeting Interest Example:**

Charlene applies for NA benefits in March 2019. She states that her checking account with the credit union earns interest every three months. As requested, Charlene provides her last three bank statements. Review of the statements verify that an interest payment was deposited in the amount of \$3.00 on December 3, 2018. There were no interest deposits in the months of January or February. To project the ongoing monthly interest income, prorate the \$3.00 by the period of time it was intended to cover.

$$\$3.00 \div 3 = \$1.00.$$

**General Information: Forms Update**

Changes to Forms – 07/31/2021 through 08/06/2021

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period

Newly created forms:

- No forms were created during the specified period

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period

Forms Archived from the Document Center

- No forms were archived from the Document Center

