

Urgent Bulletin

Arizona Department of Economic Security
Arizona Health Care Cost Containment System

Extensions to NA Renewals, MAC, and Supplemental NA Benefits 04/29/2020

Program Impact: NA and CA

The waiver for Nutrition Assistance (NA) Renewals and Mid Approval Contacts (MAC), as mentioned in the [Urgent Bulletin](#) emailed 03/30/2020, has been extended through 06/2020. FAA Systems is completing the following:

- Adjusting the NA approval period end date in appropriate cases from 06/2020 to 12/2020. For combination cases, the CA approval period will be aligned with the NA approval period.
- Suspending the MAC requirement and all notices involved in the MAC process for the affected cases.

NOTE Do not take adverse action based on failure to complete a MAC until the benefit month of 07/2020.

Supplemental NA benefits, as mentioned in the [Urgent Bulletin](#) emailed 04/10/2020, have also been extended through 06/2020. Households receiving benefits for the benefit month of 06/2020 will receive an emergency supplement to increase the NA benefit amount for June to the maximum monthly allotment for NA. The supplement is added to AZTECS with an adhoc report from FAA Systems. Do not create emergency supplements providing maximum monthly allotments for NA.

The emergency supplements in June will be issued with the household's regular NA benefits during the normal NA Monthly Issuance Cycle. When reviewing the FSBH and FSIH screens, the emergency supplement will display separate from the household's regular June allotment. The allotment is identified as *CMAX on FSBH.

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0420 03 ECE Y 1290 167 258 0 0 0 0 RE 249 0 249 PM
0420 *CMAX 260 0 260 PD
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For changes that are processed for the months of 04/2020 through 06/2020 which would normally have caused an increase in NA benefits, review the FSBH screen before authorizing any supplements. When the regularly issued allotment and the emergency supplement amount total the maximum allotment for the household size, no additional benefits should be authorized on UNAU. The change should be processed through the current system month in order for the correct benefit amount to be issued for the month of 07/2020.

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For changes that are processed for the months of 04/2020 through 06/2020 which would normally have caused a decrease in NA benefits, the worker must process the change in the current system month in order for the correct benefit amount to be issued for the month of 07/2020. The household must be mailed a Notice of Adverse Action (NOAA) for 07/2020.

For changes that result in ineligibility for NA, timely action must be taken to close the case allowing for NOAA.

When the household reports an increase in the household size and the previously issued supplement was for a smaller household size, contact the FAA Systems Help Desk to issue the additional emergency supplement. Do not create emergency supplements providing maximum monthly allotments. FAA Systems must create these payments with a special code for federal reporting purposes.

For examples on processing reported changes and supplements on UNAU, see the [Urgent Bulletin](#) emailed on 04/15/2020 being aware that the process was extended through the benefit month of 06/2020.

Please contact the FAA Policy Support Team by phone at (602) 774-5523 or by e-mail at FAAPolicyMgmt@azdes.gov with any questions or concerns regarding this broadcast.

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