

## **E EBT Benefit Issuance and Availability - Direct Deposit**

An [EBT Primary Payee](#) can have their cash benefits deposited directly into their own financial accounts, or into an account belonging to the [CA Representative](#). (See [EBT alternate card holder](#)) The cash benefits can then be accessed through normal banking methods (checks, bankcard ATM withdrawals, withdrawals at the teller window, etc.), without the use of the QUEST card.

To have CA or ST benefits direct deposited into an open financial account, the account holder must complete the Direct Deposit (FAA-1046A, FAA-1046AS) brochure and send it to the [FAA Customer Service Support](#).

FAA Customer Service Support keys the information into the EBT Processing System on EBDD, establishing direct deposit of cash benefits. Direct deposit rejections are monitored by FAA Customer Service Support using the [MR166 report](#) in [SAR](#).