D EBT Benefit Issuance and Availability - Closed Cases

REVISION 01 (07/01/07 - 09/30/07)

The QUEST card does not expire when a case is closed. The Primary Payee is entitled to use amounts remaining in the account after the case is closed. When a case is closed, advise the Primary Payee they may keep their QUEST card or destroy it.

WARNING

Do not change the status of the QUEST card when closing a case.