A EBT QUEST Card - Mailed Out Issuance

REVISION 01 (07/01/07 - 09/30/07)

At the interview inform the participant that their EBT QUEST card will be embossed with their name and issued by mail.

The QUEST card is mailed to the Primary Payee's mailing address. Inform the participant they will receive their mailed QUEST card within five work days.

Inform the participant of the available PIN selection options. (See EBT PIN Selection)