## B EBT FAA Responsibilities - Customer Service Support (CSS)

REVISION 27 (12/01/13 - 02/01/14)

FAA Customer Service Support responsibilities include, but are not limited to, the following:

- Processing <u>EBT emergency benefits</u>
- Canceling EBT benefits when the <u>Primary Card holder moves</u> out of state and needs benefits in another state