## **B** EBT FAA Responsibilities - Customer Service Support (CSS)

FAA Customer Service Support responsibilities include, but are not limited to, the following:

- Processing <u>EBT emergency benefits</u>
- Processing requests for starting or ending CA <u>EBT direct</u>
  <u>deposit</u>
- Canceling EBT benefits when the <u>Primary Payee moves out of</u> <u>state and needs benefits in another state</u>