

.05 Acting on OSI/AOIG Report of Investigation – Information Needed

REVISION 25
(07/01/13 – 06/30/13)

For MA after 2013
See the EPM

When the Report of Investigation (ROI) indicates the outcome of the investigation and additional mandatory verification is needed, send both of the following:

- [C011](#) Information Needed notice to request verification.
- [C023](#) Notice of Investigation notice to inform the participant that a copy of the ROI is available upon request.

NOTE The participant or their authorized representative must contact the [DES Public Records Request](#) Coordinator in order to view or obtain a copy of the ROI.

When the requested information or verification is received on a PENDING case, complete the eligibility determination. Review all information and verification provided by the participant and the investigators and determine its impact on the eligibility determination.

When the requested information is received on an ACTIVE case, take appropriate action to complete any necessary changes. For instructions on processing changes see the following policy:

- [Effecting changes \(simplified reporting\)](#)
- [Effecting changes \(standard reporting\)](#)

Ensure that all verification is documented prior to completing the eligibility determination.