

.04 Acting on OSI/AOPI Reports of Investigation - Inconclusive

REVISION 11
(01/01/10 -03/31/10)

When the Inconclusive box is checked on the Report of Investigation (ROI), complete the eligibility determination or continue benefits. Document the [case file\(g\)](#)

NOTE All inconsistencies must be documented and addressed at the next application or renewal. Documenting inconsistencies on CADO is highly recommended. (See [Required Documentation](#) for additional appropriate areas to document)

WARNING

When AHCCCS Office of Program Integrity (AOPI) returns an ROI and the conclusion is inconclusive, the participant must provide a written statement clarifying the discrepancies. Send a More Information is Needed (C011) notice requesting the participant provide a written statement regarding the discrepancies listed in the ROI.