

D AHCCCS Quality Control Administration (QCA) - Case Review Report

When QCA completes their review of a selected case, they notify the local office of the status of the case on the Quality Compliance Case Review Report (FAA-1230A). The following is a description of the fields on the report:

- SAMPLE - Identifies the type of MA action being reviewed. (See [Types of QCA Reviews](#))
- FINDINGS - Identifies the outcome of the review as being correct, an error or containing a deficiency.
- FIRST LEVEL READ - Identifies whether a first level occurred.
- RESPONSIBILITY - Lists Codes to indicate the cause of the error. (See [Responsibility Code List](#))
- DISCOVERY - Lists the source of the discrepancy.

Copies of correct FAA-1230As are sent to the following:

- LOM of the originating office
- LOM of the maintenance office, when appropriate
- District PM of the originating local office
- District PM of the maintenance local office, when appropriate
- Policy Support Team (PST)

Copies of deficient and error FAA-1230As are sent to the following in addition to the prior list:

- Program Administrator
- Internal Operations
- State MA Quality Coordinator

When the local or district office chooses to challenge the QCA findings, see [QCA Challenge Process](#).