

.04 District QC 100 Responsibilities – CA or FS QC Noncooperation

When it is determined that the budgetary unit refused to cooperate with the QC review, the EI must complete the following:

- Key QC in the CA or FS PROGRAM ALERTS field on PRAP, as applicable. (See [Mandatory Alert Codes](#)) Document CADO with the QC noncooperation.
- Key QC in the DENIAL CLOSURE REASON field on AFED and FSED, as applicable.
- Stop CA and FS, allowing for [NOAA](#) and send the [C217 notice](#).

NOTE The notice advises the budgetary unit that when they reapply for CA or FS, they must cooperate with QC before CA or FS can be approved.

- When the CA or FS case is closed, key the CA or FS PROGRAM ALERTS field on PRAP and document CADO that the budgetary unit must cooperate with QC before CA or FS can be approved. No notice is required.

MA WARNING

When an MA participant does not cooperate with the AHCCCS QC process, see [QC Noncooperation for MA](#) for the procedures to determine continued eligibility for the MA budgetary unit.

EXCEPTION

When it is not clear that the budgetary unit cooperated, contact noted QC supervisor at the phone number listed on the QC-100 before taking action on the case. When the budgetary unit cooperates, do not stop benefits.

When the budgetary unit contacts the local office within the ten day NOAA period and agrees to cooperate, refer them to QC and do not stop benefits. When the budgetary unit agrees to cooperate with QC by the end of the ten day period, do not stop benefits.

NOTE When the participant FAILS to cooperate with QC, but does not REFUSE to cooperate, no action is required.