H QC Protest - Overview

REVISION 17 (07/01/11 - 09/30/11)

When the designated staff disagrees with the findings noted on the QC-100, a protest is filed. Protests apply to the following:

- QC agency error
- QC participant error
- QC negative
- Untimely processing of NA applications

The following staff may file a protest when they disagree with the findings noted on the QC-100:

- Region Program Manager
- Region designated field representative
- Local Office Manager (LOM)
- Policy Support Team (PST)

Policy and procedures regarding QC protests are outlined as follows:

- QC Protest, Filing Procedures
- QC Protest Decision