D Policy Support Team (PST) QC-100 Responsibilities

REVISION 17 (07/01/11 - 09/30/11)

A designated representative from the Policy Support Team (PST) reviews all QC 100's. The review includes the following:

- Details of the QC-100.
- Case specifics.
- Regulations, statutes, rules, and policy pertinent to the concern.

The PST Representative completes the following only when necessary:

- Contacts the region designated field representative to determine the FAA office response to the QC-100.
- Contacts OPE, when there is any PST concern regarding the error.