

## 01 Overpayments - Overview

**REVISION 43**  
(08/01/16 - 09/30/16)

An overpayment is the amount of benefits received by or for a household that EXCEEDS the amount the unit was eligible for in the payment month. The overpayment of benefits can be due to any one of the following:

- Agency error
- Participant misunderstanding
- Participant failure to report
- Intentional Program Violation (IPV)

**MA EXCEPTION**

FAA overpayment policy does not apply to MA.

Policy and Procedures for determining and writing overpayments are outlined as follows:

- [Local Office Overpayment Responsibilities](#)
- [Office of Accounts Receivable and Collections \(OARC\)](#)
- [Methods of Overpayment Collection](#)
- [Overpayments due to Intentional Program Violation \(IPV\)](#)

The household may appeal any determination of an overpayment made by the agency. (For appeal time frames and process see [Appeals](#))

For overpayment policy and procedures regarding the overpayment writer, see [OP Policy and Procedures\(ovp\)](#).