

01 **Overpayments – Overview**

An overpayment is the amount of benefits received by or for a budgetary unit that EXCEEDS the amount the unit was eligible for in the payment month.

The overpayment of benefits can be due to any one of the following:

- Agency error
- Participant misunderstanding
- Participant failure to report
- Intentional Program Violation (IPV)

MA EXCEPTION

FAA overpayment policy does not apply to MA

Policy and Procedures for determining and writing overpayments are outlined as follows:

- [Local Office Overpayment Responsibilities](#)
- [Office of Accounts Receivable and Collections \(OARC\)](#)
- [Methods of Overpayment Collection](#)
- [Overpayments due to Intentional Program Violation \(IPV\)](#)

The budgetary unit may appeal any determination of an overpayment made by the agency. (For appeal time frames and process see [Fair Hearings](#))

For overpayment procedures regarding the overpayment writer, see [OP Policy and Procedures\(ovp\)](#).