## A Supplemental Benefits

REVISION 48 (01/01/20 - 12/31/20)

The maximum monthly allotments of NA benefits were issued for benefit months 04/2020 through 09/2020. See <u>Urgent Bulletin</u> emailed 04/10/2020, <u>Urgent Bulletin</u> emailed 04/29/2020, <u>Urgent Bulletin</u> emailed 06/30/2020, <u>Urgent Bulletin</u> emailed 09/01/2020.

When issuing supplements on UNAU or processing changes for benefit months 04/2020 through 08/2020, see the <u>Urgent Bulletin</u> emailed 08/03/2020 and the <u>Urgent Bulletin</u> emailed 04/15/2020.

Supplemental benefits are issued when it is discovered that a budgetary unit is entitled to an additional amount of benefits than what have been issued for the current or future months.

NOTE When a potential under issuance of NA benefits is discovered, review the case file. When the participant is eligible, issue supplemental benefits to the budgetary unit within ten calendar days.

Supplemental benefits are issued, in addition to the current month's issuance, in the following situations:

- A reported change
- A case read correction
- An appeal remand
- When more CA or NA benefits were recouped by the Office of <u>Accounts Receivable and Collections</u> (OARC) than were owed in an overpayment.

NOTE When this occurs, OARC notifies Research and Analysis (R&A) that a supplement is required.

## **EXCEPTION**

All <u>Grant Diversion</u> benefits are issued on <u>UNAU</u>, but they are not considered CA supplements.

(See <u>Calculating the Underpayment</u>)

## **WARNING**

AZTECS recoups ten percent of the supplement against an overpayment claim and any remaining balance is paid to the budgetary unit.