C Verifying Reported Changes – Simplified Reporting

REVISION 41 (04/01/16 - 05/31/16)

When the participant reports a change, or the change becomes known to FAA, after the benefits have been approved, complete the following:

- Process the change when the participant reports a change in income that exceeds the income standard. (See <u>Changes that</u> <u>Must Be Reported</u>)
- Process all changes that cause the benefits to do one of the following:

Increase Benefits

Decrease Benefits

Unknown Effect

When a change of address is the only change that is reported, complete the following:

- Update the address
- Document the <u>case file(g)</u>
- Send a Change of Address Information (C008) notice to allow the participant to verify any change in expenses

WARNING

When requested expense verification is not provided determine the benefit level without allowing the unverified expenses.

NOTE When the customer reports that they have moved out-of-state, the case must be closed.