## .01 Changes in Address - Standard Reporting

Changes in address must be reported. When a change of address is reported, update AZTECS with the new address as follows:

- By the close of business on the day the change is received in the correct local office.
  - NOTE Attach a screen print of CAP1 to the change report to verify the address was changed.
- For the appropriate benefit month when the move is in the future.

For policy regarding effecting the change of address, see <a href="Change of Address">Change of Address</a>.

For policy and procedures regarding returned mail, see <u>Returned Mail</u>.