.07 NA Mid Approval Contact Process – An NA Application is Submitted During the MAC Period

REVISION 47 (01/01/19 - 12/31/19)

An application submitted with the Nutrition Assistance (NA) program marked is considered an attempt by the participant to respond to the Mid Approval Contact (MAC). The Technical Interface Project Solution (TIPS) process generates the PROCESS MAC (HEAPLUS ID) ACTS Alert when an NA application is submitted during the MAC period. The MAC period is one of the following:

- Months five and six for 12-month approval periods. (See <u>Example Application Submitted During Month Five and Six of</u> <u>MAC Period</u>)
- Months 11 and 12 for 24-month approval periods. (See <u>Example Application Submitted During Month 11 and 12 of</u> <u>MAC Period</u>)

When the application contains changes, see <u>Mid Approval Contact</u> <u>Process – Compliance, Change is Reported</u> for policy and procedures.

When the application does not contain changes, see <u>Mid Approval</u> <u>Contact Process – Compliance, No Change is Reported</u>.