

06 **Notice Requires Additional Information - Overview**

NORA displays after a notice is requested on NORE when one of the following occur:

- The BENEFIT MONTH field on NORE is blank.
- The PGM field on NORE is blank.
- In Maricopa county, when a notice is requested that must be designated with the local office or change center return address and phone number.

When NORA displays, one or more of the following fields must be keyed:

- PROGRAM-TYPE
- BENEFIT-MONTH
- RETURN ADDRESS

Press ENTER and **NOTI** displays. This is the formatted text notice for the eligibility determination. Some fields on the notice require mandatory keying. (See [Formatting Notices](#) for additional procedures)