## J Additional Programs Requested at Hospital Interview

REVISION 07 (01/01/09 – 03/31/09)

When a hospitalized applicant requests additional programs at the interview prior to discharge, complete the following:

- Have the applicant complete an <u>official FAA application</u>, when applicable.
- Date stamp the FAA application the same day the applicant completes it.
- Register the programs application in accordance with the application effective date.
- When necessary assist the applicant in completing the application. (See <u>Expedited MA Services</u>)
- Conduct the interview for all programs requested.
- Request needed verification.
- Determine eligibility for the requested programs.
- Send the appropriate notices.

NOTE When the participant requests additional programs during a telephone interview or <u>Customer Contact</u>, follow the policy and procedures for the following, as applicable:

- Telephone Interviews
- Signing the Application
- Effective Date Overview
- Scheduling the Interview