## J Additional Programs Requested at Hospital Interview

REVISION 06 (10/01/08 – 12/31/08)

When a hospitalized applicant requests additional programs at the interview, complete the following:

- Have the applicant complete an <u>official FAA application</u>, when applicable.
- Date stamp the FAA application the same day the applicant completes it.
- Register the programs application in accordance with the application effective date.
- When necessary assist the applicant in completing the application. (See <u>Expedited MA Services</u>)
- Conduct the interview for all programs requested.
- Request needed verification.
- Determine eligibility for the requested programs.
- Send the appropriate notices.

NOTE When the participant requests additional programs during a telephone interview or <u>Customer Contact</u>, follow the policy and procedures for the following, as applicable:

- <u>Telephone Interviews</u>
- Signing the Application
- Effective Date Overview
- Scheduling the Interview