

.04 Good Cause - Abuse

The UMP may claim abuse or neglect as a good cause reason for not residing with a parent, a legally responsible adult nonparent relative, or a legal guardian.

Complete the following procedures:

- The UMP must complete and sign the Unwed Minor Parent Abuse/Neglect (FA-259) form.

NOTE Do not allow the claim of abuse or neglect as a good cause reason when the UMP refuses to sign the FA-259.

- Key A in the WERE EXPT RSN AF field.
- Approve CA and refer the case to Child Protective Services (CPS). FAX the FA-259, along with any other information or documentation (when available) to support the claim, to [CPS](#).

NOTE CPS investigates to determine whether the health or safety of the UMP or their child is at risk. In some instances, CPS may refer the investigation to Tribal Social Services or a Military Base.

The UMP remains eligible pending a decision from the investigation. The FA-259 may be returned as one of the following:

- Substantiated
- Undetermined
- Unsubstantiated

When the FA-259 states the claim is substantiated then the UMP and their children remain eligible. A new referral is not needed at any time in the future, even when the case is closed and the UMP reapplies.

When the FA-259 states the claim is undetermined then there is no clear cut evidence to support or deny the claim. Treat the claim as substantiated.

When the FA-259 states the claim is unsubstantiated then stop the UMP's CA cash and convert the CA eligibility to [CA Supportive Services](#) using the following time frames and procedures:

- On NORE send the [A470 notice](#). The notice advises the UMP that CPS was not able to confirm the claim, and that their CA benefits are stopped after two additional months of CA.

The two months of CA allows the UMP additional time to find another means of support or to try to relocate.

- [COPY DETAILS](#) on APEM and authorize the next two months.
- Set an alert on EWAL for the first day of the second month as a reminder to close CA on AFPD.
- Complete the following to convert the UMP's CA case to CA Supportive Services:

After the second month's CA is issued, change the Participation Code on SEPA from IN to UM for the UMP and children.

Remove the A Exemption Reason Code (indicating abuse or neglect) from the WERE EXPT RSN AF field on WERE.

- Reauthorize the case for CA Supportive Services.
- Do not refer unsubstantiated abuse or neglect claims for an overpayment.

When the UMP has new information supporting the unsubstantiated abuse or neglect claim, they must reapply for CA.

When all other CA eligibility criteria is met, proceed in the same manner as the new application by approving CA and referring to CPS.

When the original CPS finding is upheld, refer to the procedures in unsubstantiated claim to stop CA.