.07 SSN Noncompliance – NA Good Cause

An NA participant may claim good cause for failure to comply with Social Security Number (SSN) requirements. Review the information from the participants, SSA, and FAA.

For good cause to exist, the participants must have made every effort to provide the necessary information. The following apply when good cause is claimed:

- Use hard copy or <u>collateral contact</u> verification to decide when good cause exists.
- Good cause does not include delays due to illness, lack of transportation, or temporary absences. This is because the information can be provided by mail.
- A participant who expresses a religious objection to obtaining or providing an SSN may participate in the NA case when otherwise eligible.

Review good cause monthly. The participant continues to be eligible as long as good cause exists. Set alerts on EWAL to review the claim of good cause every 30 calendar days.

There is no limit to the number of months SSN noncompliance good cause may exist.