FAA2.N Identity and Citizenship (IDCI/NOCS): 10 Federal Emergency Services (FES) - Overview: C Federal Emergency Services (FES) Referrals: .01 Federal Emergency Services (FES) Referrals - Age 65 and Over

.01 Federal Emergency Services (FES) Referrals - Age 65 and Over REVISION 10

(10/01/09 - 12/31/09)

FES applicants age 65 and over are potentially eligible for SSI\MAO, under federally funded coverage.

FES applicants who meet this criteria must be referred through the <u>FAA Internal Operations Unit</u> to the <u>AHCCCS SSI\MAO Unit</u> for an eligibility determination.

To refer these applicants, complete the following:

- Key the date the application is received in the INTERVIEW/CONTACT DATE field on INDA.
- Key Y in the INTERVIEW/CONTACT COMPLETED field on INDA.
- Key IN in the MA PT field on SEPA.
- Key the appropriate information on RARE.
- Key the appropriate <u>citizen or noncitizen status</u> in the CI field on IDCI.
- Key MADA in the NEXT field to go to MADA.
 - NOTE Do not change any previously keyed information unless it is for a correction. When a change is needed, document CADO with the reason the change was made.
- Key the RA Denial or Closure Reason Code in the DEN\CL REASON field on MADA. When this code is keyed, AZTECS automatically sends the X463 notice to the PI. The X463 informs the PI of the referral to AHCCCS.

WARNING

Do not manually send a denial notice.

 Send a copy of the following documents to the FAA Internal Operations Unit by close of business one work day after keying AZTECS:

Application for MA

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Emergency Service Referrals to AHCCCS Screening Guide (FAA-1213A)

Interview Guide (FA-001B), when the FA-001B is used at the interview

All supporting documents used in the determination

WARNING

The date the application is received by FAA is also the date of the SSI\MAO application. AHCCCS must still complete the financial eligibility determination within the MA <u>time frames for new applications</u>.

Do NOT DELAY the referral when completing an MA eligibility determination for other applicants listed on the application.

- Document CADO with the actions taken.
- When possible, also verbally inform the applicant that the application is being referred to AHCCCS, and that AHCCCS may contact them for additional information, which the participant will need to provide to AHCCCS.

The FAA Internal Operations Unit completes the following:

- Forwards the application for MA to the AHCCCS SSI\MAO unit.
- Uses a daily report to monitor the timeliness of the referral.
 The application to be referred MUST be received by the FAA Internal Operations Unit within FIVE work days of the determination.