## D Tribal NEW Sanction Notices

REVISION 45 (01/01/17 - 12/31/17)

Send an <u>NOAA</u> for each sanction level, regardless of whether the months of sanction are consecutive.

When the participant is noncompliant with Tribal NEW, and the NOAA has not been sent at each sanction level, the FAA EI must contact the appropriate Tribal NEW office supervisor. When the local office supervisor is not known, call the appropriate <a href="NEW office">NEW office</a> for customer service, to obtain the name and telephone number.

For a listing of Sanction Notices, see <u>FAA Sanction Notices</u>.

When it is determined that the participant has complied, see <u>Ending Tribal NEW Sanctions</u> for procedures to end sanctions.

When the participant continues to be out of compliance and FAA sends an NOAA, FAA takes the following actions:

- Process the case through AFPD to authorize reduced benefits.
- Proceed to FSAD to authorize NA benefits and MADA to authorize MA, as appropriate.

FAA must not impose the next level of sanction to a participant who continues to be noncompliant when both of the following apply:

- A notice has not been sent at each sanction level.
- The last day to send NOAA has passed.

Elevate the issue through the established procedures when both of the following occur:

- Action has not been taken to effect the next sanction level.
- Steps to contact Tribal NEW staff have been completed.

When notice has not been sent and the last day to send NOAA has passed, key the sanction end date on DISA for the month benefits are

being restored. FAA sends the <u>A790 notice</u> to inform the PI why their CA benefits have increased.

A delay in imposing a sanction does not cause an overpayment when the delay is for reasons including, but not limited to, any of the following:

- Allowing for NOAA
- Filing an <u>Appeal</u>

The circumstances MUST be well documented in the DOC field on DISA, and on either CADO or the CADO Extension Form (CEF) or in the case file(g). FAA then takes the following actions:

- Authorizes the full CA benefit amount on AFPD.
- Authorizes NA on FSAD.
- Authorizes MA on MADA, as applicable.
- Sends the appropriate notices.

When an NOAA has been sent and the participant noncomplies with a second PRA requirement in the same month, a notice is sent by DCSS or FAA. The notice must include the following information:

- The noncompliant participant's name and the date of noncompliance.
- The PRA requirement with which the participant is out of compliance.
- The place the participant must go to comply.
- The date by which the participant must be in compliance in order to end the sanction.

In all other instances, verify through NOHS that the correct notice was sent at the correct time.

Each written notice informs the PI of the following:

- The name of the noncompliant participant.
- The date the participant failed to comply with what activity.
- The percent the benefits will be reduced.
- The month they will be reduced.
- The reason for the reduction.

- What the participant must do to recomply and by when.
- The percent reduction of the next level of sanction for continued failure to comply.
- The right to an Appeal.
- The name of the person to contact regarding recompliance.

FAA sends a notice for each level of noncompliance with Tribal NEW.

DCSS sends a notice for each level of noncompliance with Child Support requirements. (See DCSS Sanction Notices)

Jobs sends a notice for each level of noncompliance with Jobs requirements. (See <u>Jobs Sanction Notices</u>)

When a Tribal NEW compliance notification has not been received by the ninth day of the month, the FAA EI must continue the graduated sanction process. (See <a href="Imposing Tribal NEW Sanctions">Imposing Tribal NEW Sanctions</a> for sanction procedures.)