01 Beginning the Interview - Overview

REVISION 19 (01/01/12 - 03/31/12)

FAA uses an interactive interview method called Key As You Go. As the participant answers questions, key information into AZTECS.

This method is used in both face-to-face and telephone interviews.

Respect the applicant's right to privacy and conduct a confidential interview. (See <u>Confidentiality</u> and <u>Confidential Information</u>)

Report any cases immediately in which there may be a <u>conflict of interest</u>. (See <u>Conflict of Interest Employee Reporting Responsibility</u>)

Policy and procedures regarding beginning the interview are outlined as follows:

- <u>Conducting the Interview</u>
- Additional Programs Requested During the Interview
- Informing the Participants of Important Information