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## .01 Client Inquiry PMMIS (CLIP) - Inquiry Results - AZTECS Auto Denial

The following CLIP inquiry result indicates that the PMMIS interface inquiry has resulted in a MATCH, and the applicant is currently eligible with AHCCCS:

(PMMIS-AZTECS Response) AZTECS AUTO DENIAL

The <u>PMMIS-AZTECS Response</u> displayed in the ELIG. GROUP DESCRIPTION field is the AHCCCS category or program in which the applicant is eligible.

AZTECS automatically denies the application for MA for these applicants nightly with the OE Denial or Closure Reason Code, and issues the X461 notice.

When the response displays for ALL applicants in the case, AZTECS automatically denies the application for MA overnight with the OE Denial or Closure Reason Code, and issues the X461.

## EXCEPTION

When the applicant's Participation Code is changed on SEPA to OU, or an eligibility determination is made on the same day the application is registered, AZTECS does not complete the MA automatic denial. The EI must deny the application for MA for the applicant using the OC Denial or Closure Reason Code, and send the M461 notice.

OST responsibilities are as follows:

- Review CLIP at registration for whether the AZTECS AUTO DENIAL response displays for ALL MA applicants in the case.
- Complete either of the following:

When this response does not display for ALL MA applicants, schedule the interview, and assign the application to an EI. (See <u>Scheduling the Interview New Applications</u> to determine when an interview for a new MA application is required)

When this response displays for ALL MA applicants and MA is the only program requested, complete the registration, but do not schedule an interview. AZTECS automatically denies the application for MA using the OE Denial or Closure Reason Code, and issues the X461.

NOTE When the MA applicant is present at registration, explain that an appointment for an MA interview is not being scheduled. Inform the applicant that they are eligible with AHCCCS, and that FAA will send a notice with information and AHCCCS telephone numbers.

El responsibilities are as follows:

- Explain the automatic denial to the PI at the interview.
- Ask the PI whether there have been any changes in the AHCCCS eligibility for the denied applicant since the automatic denial. When the PI indicates the applicant is no longer eligible with AHCCCS, add the applicant to MA effective the date of interview. (See <u>Adding a Participant to a Pending New Application</u>)
  - Complete the MA determination for all applicants.
- Send the appropriate notices.