

.02 Providing Verification at NA Renewal

REVISION 48
(01/01/20 – 12/31/20)

Allow the PI at least ten calendar days from the date of the original information request to provide the requested verification. This applies even when the due date extends beyond the determination time frames. (See [Providing Verification](#))

When the information request deadline is one or more [workdays\(g\)](#) before the alphabetical [NA issuance date](#), the following apply:

- When requested verification is received within the request period, benefits must be issued no later than the alphabetical NA issuance date.
- When requested verification is received after the ten-day deadline, but no later than the last day of the NA approval period, the following apply:

The PI is not guaranteed to receive benefits by the alphabetical NA issuance date.

Treat the application as an [untimely NA renewal](#).

When the participant does not provide the requested verification, deny timely renewal applications as follows:

- When the information request period ends one or more workdays before the last day of the NA approval period, deny the application by either of the following:

After the information request period has ended.

By close of business on the workday before the last workday of the NA approval period.

NOTE NA may be closed after the information request period has ended, when the participant provides the requested verification or verification is received before close of business on the day before the last workday of the NA approval period. When this occurs, reopen the case on the REPT screen in AZTECS. For more information, see the [NA Compliance after Closure/Denial Decision Tree Job Aid](#). (Internal use only)

- When information request deadline is on or after the last day of the NA approval period, deny the application the day following the due date.

ARCHIVED (Valid Until 05/15/23)