10 Inappropriate, Suspicious, or Potentially Fraudulent Activity - Overview

REVISION 19 (01/01/12 - 03/31/12)

Report all instances where an employee is discovered or suspected of being involved in an inappropriate, suspicious, or potentially fraudulent activity to one of the following:

- Employee Reporting Responsibilities
- LOM Reporting Responsibilities
- PM Reporting Responsibilities
- PA Reporting Responsibilities

These activities may be discovered while completing any of, BUT NOT LIMITED TO, the following:

- Viewing employee activity on a case
- Registering or processing new or renewal applications
- Working alerts or processing changes
- Conducting case read activity
- Discussion with employees or overhearing a discussion among employees
- Information provided by a participant regarding their case or other cases
- Observing an employee viewing a case that they have no official business reason to access (<u>conflict of interest</u>)

See Example <u>Employee Unacceptable Behavior</u> for additional examples of inappropriate or suspicious activities.

WARNING

Arizona Revised Statute §41-1959 makes the release of confidential information a Class 2 Misdemeanor. Disciplinary action will be taken when it is found that an employee has misused or inappropriately released information regarding a CA, MA, or NA case.

Disciplinary action may include suspension, dismissal, and prosecution.