.01 Translation Services for the Participant's Notices

REVISION 43 (08/01/16 - 09/30/16)

The Language Notification Flyer (FAA-1208A) is included with notices for cases in which the LIST LANGUAGE THAT PI READS field on INDA indicates any language other than English or Spanish. The FAA-1208A states that when the participant needs the notice translated into their own language, they may call the HEAplus Customer Support Center at (855) 432-7587.

NOTE The HEAplus Customer Support Center does not provide written translation of the notices. Only oral translation is provided.