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## .03 Handling DBME Employee Cases - Submitting Verification

DBME employees may submit their verification in one of the following ways:

- Via fax directly to the Employee Benefit Unit (EBU)
  - NOTE An employee may use a State fax machine during a break, on lunch period or before/after work hours. A member of office management must be informed prior to using the fax machine.
- Via email directly to the EBU.
- By taking their verification to their Office Manager (LOM) or direct Supervisor.
  - NOTE The LOM or direct supervisor must upload information on the same day of receipt. The verification is not to be put in a general location. An employee may not upload their own verification or ask someone other than the LOM or a direct supervisor to upload their verification.
  - By uploading verification to their HEAplus account using the customer portal in the same manner as all other participants.