

What's Changed on 09/27/2021**What's Changed on 09/27/2021**

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This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [FAA6.R01](#) of the CNAP Manual.

The above list summarizes the information on this page. Within the CNAP Manual, each item listed above links to screens below. This page must be discussed during the weekly [policy dissemination](#) in every office which determines eligibility, reviews eligibility, or answers questions regarding eligibility. ([Current week's FAA-1215A](#))

Change: Arizona Employment and Training Program Changes for Fiscal Year 2022

EFFECTIVE DATE: For interviews completed on or after 10/01/2021

The Arizona Department of Economic Security is shifting all employment and training services for NA participants to the SNAP CAN Program and is eliminating the SNA E&T (state program).

In Arizona, starting 10/01/2021 SNAP E&T services are made available through third-party partners, referred to as SNAP Career Advancement Network (CAN) Providers or the SNAP CAN Program. The Division of Employment and Rehabilitation Services (DERS) administers the SNAP CAN Program.

The SNAP CAN Program is a voluntary program for NA participants and includes the following employment and training services:

- Supervised job search
- Job readiness
- Work Experience
- Supportive services to enable individuals to achieve the program's objective

FAA workers must continue to complete the following during an NA interview:

- Screen NA participants for NA Work Requirements exemptions.
- Provide participants with the NA Work registration script.
- Complete the WORW screen to exempt NA participants from the NA Work Requirements, when applicable.
- Complete the WORW screen to refer participants for SNAP E&T services, when applicable.
- FAA workers must provide contact information for SNAP CAN Providers to the participant during an NA interview.

To receive E&T services, an NA participant can directly contact any of the SNAP CAN Providers found on the [E&T services website](#).

The SNAP CAN Program uses a reverse referral process which includes the following:

- NA participants may contact a SNAP CAN Provider directly for E&T services.
- NA participants can participate with various SNAP CAN Providers.
- All NA participants who contact a SNAP CAN Provider receive a comprehensive intake assessment to ensure the E&T component fits the participant's employment and training goals.
- NA participants receive ongoing case management from the SNAP CAN Providers.

When a participant or the SNAP CAN Provider determines that the E&T component is not suitable for the NA participant the SNAP CAN Provider completes a provider determination. The SNAP CAN Provider uses the provider determination process to help the participant find an E&T component suitable to the participant's employment and training goals.

A re-determination for an NA or an ABAWD work exemption can be requested, by a SNAP CAN Provider, when there is a change in the participant's circumstances. FAA Research and Analysis (R&A) completes the redetermination for these exemptions when requested by a SNAP CAN Provider.

Policy reference(s) revised due to this change:

FAA5.A01 – [WORW - Purpose](#)

[Prior Policy](#)

Changed SNA E&T to SNAP E&T services. (Effective with all interviews completed on or after 10/01/2021)

FAA5.A02B – [NA Work Registration](#)

[Prior Policy](#)

Changed SNA E&T to SNAP E&T services. (Effective with all interviews completed on or after 10/01/2021)

FAA5.A07 – [SNA Employment and Training Voluntary Program \(SNA E&T\) Overview](#)

[Prior Policy](#)

Changed reference title. Changed SNA E&T to SNAP E&T services. Added explanation for the SNAP CAN Program. Added link to SNAP CAN Providers. Added explanation of the reverse referral process. (Effective with all interviews completed on or after 10/01/2021)

FAA5.A07A – [Informing Participants of SNA E&T Program](#)

[Prior Policy](#)

Changed SNA E&T to SNAP E&T services. (Effective with all interviews completed on or after 10/01/2021)

FAA5.A07B – [FAA/E&T Communications](#)

[Prior Policy](#)

Changed reference title to match the new program. Removed that E&T communicates with FAA. Added that SNAP CAN Providers request re-determination of NA and ABAWD work requirement exemptions for provider determinations. Added R&A handles SNAP CAN Provider requests for redetermination of exemptions for NA Work Requirements and ABAWD. (Effective with all interviews completed on or after 10/01/2021)

FAA5.A07C – [Registered for Work and Referred to SNA E&T](#)

[Prior Policy](#)

Changed title from SNA E&T to SNAP E&T services. (Effective with all interviews completed on or after 10/01/2021)

FAA5.A07D – [SNA E&T Participant Allowances](#)

[Prior Policy](#)

Removed the link for SNA E&T Dependent Care as it no longer applies. Change the title to include that reimbursements are also considered allowances. Changed E&T staff to SNAP CAN Providers. Changed reimbursements are based on the SNAP CAN provider's available services. (Effective with all interviews completed on or after 10/01/2021)

FAA5.A08 – [CA Jobs and SNA E&T Referred Participants](#)

[Prior Policy](#)

Changed to eligible NA participants may voluntarily participate. Change SNA E&T program to SNAP E&T services. (Effective with all interviews completed on or after 10/01/2021)

Change: Lottery or Gambling Winnings Amount

EFFECTIVE DATE: For applications received and changes reported on or after 10/01/2021

The change has been made due to the Federal Fiscal Year (FFY) 2022 Cost-of-Living Adjustments (COLA).

The reporting amount for any lottery or gambling winnings is changing to \$3750, effective on 10/01/2021. The reporting amount is tied to the maximum NA resource limit for participants aged 60 or over or who have a disability. The maximum NA resource limit has also increased due to COLA.

When any participant in an NA budgetary unit receives gross lottery or gambling winnings of \$3750 or more in a single game, the entire budgetary unit is no longer eligible to receive NA benefits.

See FAA4.H03CCC titled Lottery and Gambling Winnings in the Cash and Nutrition Assistance Policy (CNAP) Manual for more information regarding lottery or gambling winnings.

Policy reference(s) revised due to this change:

FAA6.J14 – [Winnings Reporting Amount](#)

Updated lottery or gambling winnings threshold amount. (For applications received and changes reported on or after 10/01/2021)

Reminder: Batch Report for Voter Preference Question (DES-1230A) Form

An [Urgent Bulletin](#) was emailed on 09/21/2021 to inform staff that the new Batch Report for Voter Preference Question (DES-1230A) form is now in the Document Center. This new form will collect the total number of Voter Preference Question (DES-1231A) forms received daily without regard to the response on the DES-1231A.

As of 09/21/2021, do not use the Batch Report Transmittal Form for Voter Registration Declinations (NVRA-6) to do the daily reconciliation of the DES-1231A forms. The DES-1230A form is to be used. This form can be found in the Document Center in the Administrative forms category.

The NVRA-6 will still be in the Document Center but is not for use by the Family Assistance Administration (FAA). The Division of Developmental Disabilities (DDD) and the Division of Employment and Rehabilitation Services (DERS) will still be using the NVRA-6 at this time. The NVRA-6 is being revised to put checkboxes for DDD and DERS on the form.

General Information: Email for Appeal-Related Documents

The Appeals Processing Unit (APU) has added an email address to assist the participants so they can send appeal-related documents. The new email address is APUdocuments@azdes.gov.

General Information: FNS Q&A for October SNAP (NA) Benefit Changes

The Food and Nutrition Service (FNS) issued a Question and Answers document to help explain to customers the NA benefit changes for October 2021.

Starting in October, the change to the Thrifty Food Plan (TFP), used to set SNAP benefits, increases the average pre-pandemic NA benefit amount. The changes to the TFP are permanent.

The pandemic related increases to NA benefits are ending at the same time the TFP is changing, and NA participants may not see an increase in their benefits in October. The last month for the temporary increase to the TFP, which increased the NA maximum benefit limit by 15%, and the Supplemental NA benefits, which increased NA benefits to the maximum NA allotment based on household size, is September.

The Q&A document from FNS is available on social media, Facebook, Twitter, the DES internet page, and [here](#).

General Information: TANF Pandemic Emergency Assistance Funds (PEAF) Payments

Effective with the month of 10/2021, eligible Cash Assistance (CA), Two-Parent Employment Program (TPEP CA) and Grant Diversion (GD) recipients will receive additional payments that are authorized by the American Rescue Plan Act of 2021 (Public Law 117-2). The funds provided under this law are known as the TANF Pandemic Emergency Assistance Funds (TANF PEAFF).

The additional payments may be paid up to three months for each eligible CA case in a pay status. The payments are for the months of 10/2021, 11/2021, and 12/2021. The CA case must be eligible and in a pay status for the benefit month to receive the TANF PEAFF additional payment. The maximum payment for TANF PEAFF is \$110 per eligible child in each TANF CA case. The payment is prorated for the month of application. To be eligible, the child must be keyed as IN on SEPA. The TANF PEAFF payment will be prorated when it is issued for the first month of a new CA application.

The maximum TANF PEAFF payment is \$330 per eligible child in each GD case. To be eligible, the child must be keyed as IN on SEPA. This is a one-time payment for GD cases.

FAA Systems will complete an ad hoc job to issue the TANF PEAFF payments.

TANF PEAFF payments do not count against the Federal Lifetime Benefit Limit (LIBL) or the State Benefit Limit (STBL). The payments are identified separately on the AFDC Benefit History (AFBH) screen as *PEAFF (paid for first name, last name). The benefits for each child will be identified separately.

CA and GD participants will receive the additional Cash Assistance (CA) Benefit Payment (X602) notice for each month they are eligible. TANF PEAFF payments are not subject to an appeal. When the participant disagrees with the payment amount, they may request an administrative review at the email address faatanfpeaff@azdes.gov.

The FAA Policy Support Team (PST) has prepared a Frequently Asked Questions (FAQ) document that may be reviewed by accessing this [link](#): The PST is also adding TANF PEAFF payment information to the DES website which will be available on 10/01/2021.

General Information: New Posters Are Coming Your Way

The Policy Support Team (PST) is sending out the following new posters to offices with customer lobbies:

- Lottery and Gambling (FAA-1727A) English Poster
- Lottery and Gambling (FAA-1727A-S) Spanish Poster
- Nutrition Assistance (NA) Medical Expense Deduction (FAA-1818A) English Poster
- Nutrition Assistance (NA) Medical Expense Deduction (FAA-1818A-S) Spanish Poster

The Local Office Managers (LOM) should receive these posters within the next week. If you have not received the posters by 10/8/21, please get in touch with the [PST](#). Once you receive the posters, please hang them in your lobby and return the enclosed receipt to the PST.

General Information: Forms Update

Changes to Forms – 09/18/2021 through 09/24/2021

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- Application Signature Pages (FAA-1724A) (English)
- Application Signature Pages (FAA-1724A-S) (Spanish)
- Rights and Responsibilities (FAA-1573A) form (English)
- Rights and Responsibilities (FAA-1573A-S) form (Spanish)
- Appeal Information Needed (FAA-1657A) form (English)
- Appeal Information Needed (FAA-1657A) form (Spanish)

Newly created forms:

- Batch Report for Voter Preference Question (DES-1230A) form

New Marketing Materials (Posters, Pamphlets, Flyers):

- Nutrition Assistance (NA) Medical Expense Deduction (FAA-1818A) Flyer (English)
- Nutrition Assistance (NA) Medical Expense Deduction (FAA-1818A-S) Flyer (Spanish)
- Nutrition Assistance (NA) Medical Expense Deduction (FAA-1818A) Poster (English)
- Nutrition Assistance (NA) Medical Expense Deduction (FAA-1818A-S) Poster (Spanish)

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period

Forms Archived from the Document Center

- No forms were archived from the Document Center