

**What's Changed on 10/19/2020****What's Changed on 10/19/2020**

Reminder: The DCCS Pre-cooperation Interview is required for all CA initial applications

General Information: Proof of Eligibility Card

General Information: Forms Update

This page relays to staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [FAA6.R01](#) of the CNAP Manual.

The above list summarizes the information on this page. Within the CNAP Manual, each item listed above links to screens below.

***Reminder: The DCCS Pre-cooperation Interview is required for all CA initial applications***

This information is to remind staff that the DCSS Pre-cooperation Interview is required for CA initial applications. Pre-cooperation with DCSS is not required for CA renewal applications.

When participants are not exempt from DCSS cooperation, they are required to contact DCSS by the due date provided in the Information Needed - CA/TPEP (A011) notice.

To complete the DCSS pre-cooperation interview, participants must call the designated phone number provided in the DCSS Requirement (A000) notice.

The phone number listed in the A000 notice is based on the participant's residential ZIP Code. The list of DCSS Pre-Cooperation Contact List by ZIP Code can be found at [FAA3.B05A](#) in the Cash and Nutrition Assistance Policy (CNAP) Manual.

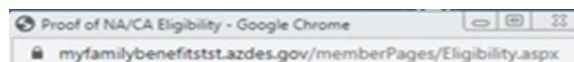
***General Information: Proof of Eligibility Card***

Participants are able to print a Proof of Eligibility card from their MyFamilyBenefits account. This card is used to provide third party verification of their NA or CA program status.

The Proof of Eligibility link is located in MyFamilyBenefits on the following pages:

- Homepage
- Nutrition (Food) Benefits
- Cash Benefits

Clicking on the Proof of Eligibility link displays a page similar to the following which the participant can print or download:



DEPARTMENT OF ECONOMIC SECURITY  
MyFamilyBenefits

Name: PERSON EEEEE Case Number: [REDACTED]

Program	Start Date	End Date	Renewal Date
Nutrition Assistance	05/01/19	04/30/21	04/15/21

Disclaimer: Present card when requesting other service(s). You may be asked for a picture ID. Using the card inappropriately is a violation of law. This card is not a guarantee for service.

9/17/2020 9:33 AM

Print Download Cancel

Customers must have an active Nutrition or Cash Assistance program and an account with MyFamilyBenefits to access the card.

### **General Information: Forms Update**

Changes to Forms – 10/10/2020 through 10/17/2020

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period

Newly created forms:

- No forms were created during the specified period

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period